

## DOCUMENTS for insurance compensation

### Medical Expenses Insurance

1. Claim report
2. Original policy of Comprehensive Travel Insurance Abroad signed by the Insured Person: page with insured person's name.
3. Copies of the following documents:
  - ✓ National passport (all pages). If the insured person is a child - a copy of the passport of mother or father, the one who submit the claim. Copies of the passport pages should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
  - ✓ Foreign passports (pages with a photo, visa and marks of entrance/departure from the country of insured accident). If the insured person is a child - a copy of the passport of the father or mother, where the child is noted.
  - ✓ Applicant's identification code certificate. Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
  - ✓ Birth certificate, in case if the insured person is a child, where one of the parents (the applicant) is named. If the child is adopted - a copy of the certificate of adoption or guardianship. A copy should be certified by one of the parents who is applying for payment, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
4. Other documents:
  - ✓ Medical report from the medical institution (on a letterhead or with the appropriate stamp) indicating: the patient's surname, exact diagnosis, date of addressing for medical aid, duration of treatment, detailed data on provided medical services, diagnostics, prescribed medicines with indication of their amount and cost;
  - ✓ Original invoices from the medical institution (on a letterhead or with the appropriate stamp) with, detailed data on provided medical services, diagnostics, prescribed medicines with indication of their amount and cost;
  - ✓ Doctor's prescriptions for the Insured person for purchase of medicines with indication of the name of each medicine;
  - ✓ Invoices for telephone calls (facsimile messages) with indication of a telephone number, date, time and cost of each call;
  - ✓ Detailed invoices for other services (incl. transportation) with break-down by their date and cost;
  - ✓ Documents confirming the fact of payment for medicines provided, medical and other services (cash settlement documents, sales receipts, cash vouchers, bank receipts etc.);

In the case of death of the Insured person during the trip, the legitimate heir should additionally provide the following:

- ✓ a copy of the death certificate;
- ✓ a copy of the medical report (certificate, etc.) about the cause of death;
- ✓ a copy of the inheritance right certificate;
- ✓ a copy of the heir's national passport (all pages). Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original";
- ✓ a copy of the heir's certificate of identification code. Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".

In the event of trauma, traffic accident or breakage of the car during a trip:

- ✓ the official protocol drawn up in the country of temporary stay or certificate of accident, containing the following information:
  - names of officials who certified the accident and their respective powers;
  - addresses and/or telephone numbers of the persons who certified the accident;
  - detailed description of the accident and responsibility of the Insurant (the Insured person);
  - the state of health of the Insured person (possible alcoholic, drug or toxic intoxication).
- ✓ technical inspection conclusion.

In case, if for any reason the Insurant (Insured person) is not able to obtain insurance compensation personally, the following should be additionally provided:

- ✓ a notarized letter of attorney to obtain insurance compensation, issued by the authorized person;
- ✓ a copy of the national passport of the authorized person (all pages). Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original";
- ✓ a copy of the authorized person's certificate of identification code. Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".

**If the amount of insurance compensation (insurance payment) is UAH 400,000 or more, the person (Insurant, Insured person), in favor of whom the payment will be made, and his representative (if any) additionally fills in and submits the Client Questionnaire.**