

DOCUMENTS for insurance compensation

Public Liability Insurance

1. Claim report
2. Original policy of Comprehensive Travel Insurance Abroad signed by the Insured Person: page with insured person's name.
3. Copies of the following documents:
 - ✓ National passport (all pages). If the insured person is a child - a copy of the passport of mother or father, the one who submit the claim. Copies of the passport pages should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
 - ✓ Foreign passports (pages with a photo, visa and marks of entrance/departure from the country of insured accident). If the insured person is infant - a copy of the passport of the father or mother, where the infant is noted.
 - ✓ Applicant's identification code certificate. Copy should be certified the owner's handwritten signature, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
 - ✓ Birth certificate, in case if the insured person is a child, where one of the parents (the applicant) is named. If the child is adopted - a copy of the certificate of adoption or guardianship. A copy should be certified by one of the parents who is applying for payment, indicating the full name (Surname, given name, patronymic), have dates of certification and the inscription "True to the original".
4. Other documents:
 - ✓ a description of the nature and location of any losses or damage resulting from the insured event;
 - ✓ protocol of testimonial evidence;
 - ✓ a claim from the injured person;
 - ✓ copy of the police report;
 - ✓ proposition of pre-trial settlement;
 - ✓ invoices issued by third parties of compensation for damages;
 - ✓ travel documents (tickets, booking confirmation, etc.);
 - ✓ Documents confirming payment of compensation to a third party.

Provided the legal action is instituted against the Insurant (the Insured party), he/she shall immediately send to the Insurer:

- ✓ copy of the letter,
- ✓ copy of a ruling of a court;
- ✓ copy of a plaintiff's claim;
- ✓ copy of summons to court;
- ✓ copy of subpoena;
- ✓ any other documents whatsoever received in connection with legal action.

In case if the Insured person was in need of interpreter's or lawyer's services during a legal proceeding connected with insured accident, additionally should be submitted the following documents:

- ✓ invoice for interpreter's services;
- ✓ invoice for a lawyer's services;
- ✓ receipt of payment for an interpreter's and lawyer's services.

If the amount of insurance compensation (insurance payment) is UAH 400,000 or more, the person (Insurant, Insured person), in favor of whom the payment will be made, and his representative (if any) additionally fills in and submits the Client Questionnaire.